

Ref No.: MRC-AD/IUL/2018/015

Request for Proposals

We are seeking software development firm for the following work

Project: **Development of a volunteer engagement and management platform**

Required: **01**

Duration: **90 days over a period of 04 months**

The Maldivian Red Crescent is an independent, voluntary, humanitarian organization, established on the basis of the Maldivian Red Crescent Law [Law 7/2009]. Its primary objective is to provide humanitarian aid, prevent and alleviate human suffering. It is the 187th member of the world's largest humanitarian movement — the International Red Cross and Red Crescent Movement – which every year helps millions of people whose lives have been devastated by crises or conflict.

Purpose of Consultancy

Maldivian Red Crescent plans to develop volunteer engagement and management platform to strengthen and scale up its community services by building up on core strengths to provide regular community services. The platform will enable MRC to increase volunteer engagement capacities by allowing the MRC branches to reach out to a more diversified range of volunteers for community services and training opportunities, reward volunteer services by gamification of volunteer mobilization process, manage branch level regular services by making services and programmes more accessible to the wider pool.

To establish the volunteer management platform, we are looking for a firm to be tasked with the following;

Objective

1. Develop a volunteer management and engagement platform that includes web, iOS and android apps based on the prototype developed by the MRC and the feedback from its branches and units.

Deliverables

To develop the volunteer management platform, the firm is expected to develop the following

- a) Carry out consultations with MRC team based on the prototype (staff and volunteers) to identify the needs for the volunteer management platform including the web backend and gamification of volunteer services
- b) System Design – design the volunteer management system (both front end and back end-content management system) including elements, components and databases based on the prototype and inputs by MRC team
- c) UI/UX – Design the user experience and user interface of the volunteer management system based on the system design and approve the design through consultations with MRC team
- d) Web application with administrative back end – Develop the web application with the administrative back end
- e) iOS and Android App – Develop the iOS and Android apps for the volunteer engagement platform
- f) Provide training and orientation to key staff on utilizing the back end
- g) Provide 6 months support to crucial bugs that's identified after the launching of the platform

Interested individuals can email info@redcrescent.org.mv for a detailed Terms of Reference.

An information session will be held for interested parties on 26 August 2018 at 2:30 pm in MRC Male' Branch Office in M. Orchid Vaadhee, Fareedee Magu, Male'.

Applications, mentioning the **Development of a volunteer engagement and management platform Project** on both the letter of intent, together with the proposal should be submitted addressed to **Aishath Noora Mohamed, Secretary General of Maldivian Red Crescent to MRC Male' Branch Office in M. Orchid Vaadhee, Fareedee Magu, Male'**

The deadline for submission of proposal and bid opening is at 02:30 pm on 30th August 2018 in MRC Male' Branch Office in M. Orchid Vaadhee, Fareedee Magu, Male'.